Maccabi HealthCare Services In Haifa & Nesher

Beit Hakristal, 12 Hahilazon St., 8th Floor, Ramat Gan 52522
Tel. +972-3-6386216 ▸ Fax. +972-3-6874534
www.yedidim-health.co.il ▸ y_health@yedidim.co.il

Dear Researches, Students, and Visitors,

Harel Insurance & Finance Ltd, Israel's leading firm in health insurance, and Harel-Yedidim, the overseas division of Yedidim Ltd., are pleased to welcome you to Israel. Our team will help you to enjoy a professional service and assistance 24 hours a day.

The medical services will be provided by the Maccabi HealthCare system, which has clinics in Haifa and throughout Israel.

We would like to emphasize the following:

- We recommend you to register to one of the clinics around your place of residence and make it your home clinic. For that please present your Maccabi service number and an ID as a copy of your passport, your student card etc. There is no need to present any other card.

- Please ask the receptionist in the clinic for a user name and a password. This way you will be able to schedule appointments through the Maccabi website and get your tests results when needed.

1) Medical Services in Haifa:

a) **Doctor Appointments methods:**

- You can call Maccabi Contact Center at *3555 and press 4 for English. Please provide the representative with your Maccabi services number **without the first digit, "9"**
  Appointment scheduling hours: Sunday to Thursday: 0800-1800 and Fridays: 0800-1200
- Enter Maccabi website and choose English as the language . Here is the link:

  https://www.maccabi4u.co.il/1781-he/Maccabi.aspx

b) **Maccabi Service number**

In order to use the medical services please present your Maccabi service number, as well as a copy of your passport or your student ID card, etc. Therese is no need to present any other card.

c) **Doctor's home visits 24 hours a day:**

Please call *3555 and ask for a doctor's home visit. A doctor will come to your place of residence within 2-3 hours (no co-pay). Please remember to provide your Maccabi services number **without the first digit, "9"**

d) **Medications**

You may purchase prescription medications only at the pharmacies located at Maccabi clinics

There is a co-pay as is customary in the HMO.

2) Emergency Services and Services after Clinic Hours

a) **At night, and when the clinics are closed**

If you feel unwell at night or after clinic hours you may do one of the following:

- Go to Maccabi emergency center at 15 Horev St. **5th floor**. Haifa
  You will be charged 96 NIS for the service (Nonrefundable).

  Opening hours: Sunday - Thursday: 1900-2230
  Friday 14:30-22:30
  Saturday 10:00–22:30

- Go to Maccabi emergency Center at 17 Ben Gurion st Haifa.
  You will be charged for 160 NIS for the service . (Nonrefundable).

  Opening hours: Sunday - Thursdays 1900 until 0600 next morning
  Friday 14:00 until 0600 next morning.
  Saturdays 09:00 until 0600 next morning

- Call Maccabi Call Center, *3555, and book a doctor's home visit (no co pay)

b) **Emergency room visits**

You can go to an Emergency room **ONLY if you have received a letter of referral** from a Maccabi physician, or when one of the following criteria is met:

- An injury that requires stitches
- Aspiration of a foreign body into the windpipe
- Any new fracture
- Serious dislocation of the shoulder or a joint.
- Penetration of a foreign body into the eye
- A snake bite
- Hospitalization of over 24 hours

If you decide to go to the emergency room without a letter of referral, or without meeting the above criteria, **you will be charged for the emergency room service. (about 1,700 NIS nonrefundable)**

When you get a referral from a doctor, you can go to the emergency rooms of Carmel, Rambam, ,Benai - Zion hospitals, or any other hospital in Israel. You must present your Maccabi service number and your ID card.

c) **Ambulance:**

Maccabi will cover ambulance expenses only if there was a hospitalization of more than 24 hours.

d) **Emergency Dental Treatment (First Aid)**

The service is provided by **Maccabi Dental Care Clinics,** located throughout Israel.
For emergency services you need to call during the morning hours : *3555 Press 4 for English.
Please present your Maccabi service number without the first digit "9".

3) Services outside Maccabi Clinics Facilities

If a Maccabi doctor refers you for tests such as ultrasound, blood tests or the like, you must go to the clinic office and get instructions from the secretaries.

In general, for services in Maccabi clinics you do not need a letter of payment, but you must present your magnetic card and the referral from your doctor. There is copay of 20-40 shekels, depends on the test.

If you are referred for tests to a clinic or a hospital that does not belong to Maccabi Healthcare Services, you will need to have a letter of payment from Maccabi office. Issuing such a letter takes between 7 to 10 days. Please do not forget to consult the clinic office immediately after you see your doctor.

4) Maccabi Clinics and Medical centers

a) **Horev Clinic**

Address: 15 Horev St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-8280400 Fax: 073-2132746

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	

b) **Ramat Hanasi Clinic**

Address: 12 Shonit St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-6164370 fax: 076-8893543

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 12:30 PM	8:00 AM – 13:00 PM	8:00 AM – 13:00 PM	8:00 AM – 12:30 PM	8:00 AM – 13:00 PM	8:00 AM – 12 noon
2:00 PM – 8:00 PM	4:00 PM – 8:00 PM	4:00 PM – 8:00 PM		3:00 PM – 8:00 PM	

c) **Beyachad (together) Clinic - Dr. Kartzli (manager)**

Address: 12 Shonit St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-6164590, 04-6164591 fax: 04-6786306

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 13:00 PM	8:00 AM – 19:00 PM	8:00 AM – 20:00 PM	8:00 AM – 18:00 PM	8:00 AM – 12:00 PM	8:00 AM – 12 noon

d) **Hadar Clinic**

Address:73 Herzel St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-8351111 Fax: 073-2132748

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	

e) **Hashiloach Clinic**

Address: 5 Hashiloach St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-8004000 fax: 076-8893684

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12 noon
4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	

f) **Neve Hadar Clinic**

Address: 12 HaNegev St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-6165840 fax: 076-8893689

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12:00 noon	8:00 AM – 12 noon
4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	

g) **Castra Cinic**

Address: 8 Fliman Moshe St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-6164860 fax: 076-8893597

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12 noon
4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	

h) **Neve Shanan Clinic**

Address: 73 High School St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-8280400 Fax: 073-2132746

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	8:00 AM – 18:00 PM	

i) **Denia Clinic**

Address: Schindler Oscar 7 St. Haifa

Appointments: Please call *3555 and press 4 for English

Tel: 04-6164340 fax: 04-6307551

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM
4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	

j) **Nesher Clinic**

Address: 16 Derech HaShalom 16 St. Nesher

Tel: 04-8215550 fax: 073-2284312

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM	8:00 AM – 12:30 PM
4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	4:00 PM – 7:00 PM	

5) Harel-Yedidim Office

We at Harel-Yedidim are pleased to serve you. Do not hesitate to call us:

Regular office hours

Tel:	03-6386216
Fax:	03-6874534
Office hours:	Sunday – Thursday 8 AM – 3:30 PM

Outside office hours, 24/7, you can call:

Anya ben Eliezer	053-3206219
Einat Cohen	054-5297775

Email:	y_health@yedidim.co.il
Web:	www.yedidim-health.co.il

Sincerely,

Einat Cohen, Director

Division for Overseas Visitors and Students